

Beautifully Cornish.

Ann's Pasties has grown from a beloved Cornish brand to a Nationwide name synonymous with Cornish quality and heritage. We are an ambitious team and have a solid and inspiring plan for future growth. Our beautifully Cornish products are a reflection of the land and environment where we live and work. Working at Ann's means sharing in the vision and support of our team. Flexibility, inspiration, growth and passion for good food and excellent customer service all drive our business forward whilst simultaneously powering your career within the food and beverage industry.

Job title: Retail & Bar Assistant

Department: Retail

Reports to: Operations Manager

Pay & benefits: up to £9.60 per hour

The Role:

Our retail and bar assistants are key members of the retail team, working with the retail Supervisor to ensure the successful day to day running of our shops and bars, delivering a high level of customer service at all times.

Area of responsibility/tasks:

- Be smart, warm, friendly and engaging at all times, ensuring a high level of customer service is always delivered.
- Ensure all our products are displayed and served in line with SOP's never compromising on quality, always being aware of the history and reputation associated with Ann's pasties.
- Ensure all FOH areas are clean, compliant, presented to a high standard and reflect the brand quality and ethos.



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Finance

- Use the EPOS system to ensure all sales are recorded correctly, taking and recording payments efficiently, ensuring all errors & discrepancies are explained and recorded.

Health & Safety

- Follow all HACCAP and H&S procedures laid out to you.
- Follow safe working practice.
- Be aware of emergency procedures and first aid procedures.
- Be vigilant for hazards and report them.
- Keep all records as required ensuring accuracy.

Brand & Marketing

- To be aware of the family history and heritage of Ann's Pasties, ensuring you are familiar with the brands ethos and style and the importance of the quality of product and service associated with Ann's.